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July 8, 2021

TO: DIVISION OF FILINGS

RE: Case No. 2021-00211
ELECTRONIC INVESTIGATION INTO THE FINANCIAL AND OPERATIONAL
CONDITION OF THE UNION COUNTY WATER DISTRICT

Please file in the administrative record of the above-referenced case the enclosed copy of an email from Gary Sheffer, Manager of Union County Water District, dated April 24, 2021.

Sincerely,

A handwritten signature in blue ink that reads "Linda C. Bridwell".

Linda C. Bridwell
Executive Director

Enclosure

cc: Parties of Record

From: Gary Sheffer <[REDACTED]>
Sent: Friday, April 24, 2020 2:55 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Meter read charge

I am Gary Sheffer, Manager of Union County Water District. I am aware that due to covid 19 that we can not charge late fees or cut off service for non payment. However our system is a customer read system. Customers that do not turn in a read are charged \$30 for our guys to go out and read these meters. This takes a significant amount of time and energy. Are we allowed to charge for the meter reads during this time. I feel ever customer can still turn in a read be it online, by mail, or a drop box outside our office. Please advise.
Thank You, Gary

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